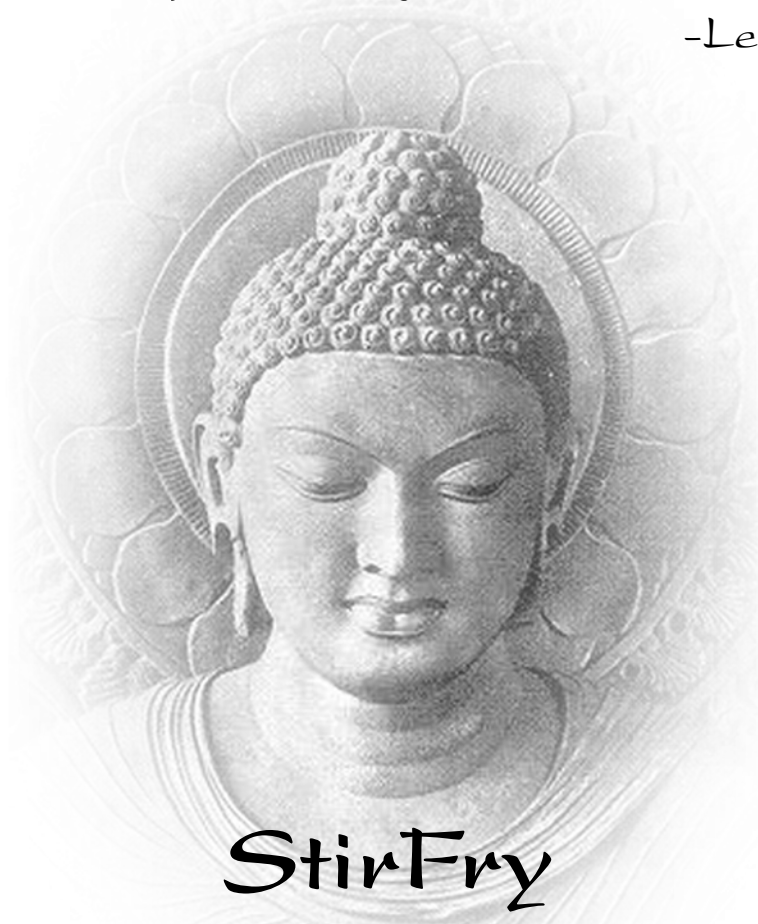


*"When we value others for their uniqueness and differences,
then we enhance the possibilities for our children and ourselves."*

-Lee Mun Wah



StirFry

Seminars & Consulting

*Diversity Film Showings
Keynotes • Cultural Assessments*

Seminars:

*Unlearning Racism
Mindfully Resolving Conflicts
Cultural Competency for Leaders*

9 Healthy Ways to Communicate

1. Reflect back what is being said. Use their words, not yours.
2. Begin where they are, not where you want them to be.
3. Be curious and open to what they are trying to say.
4. Notice what they are saying and what they are *not*.
5. *Emotionally* relate to how they are feeling. Nurture the relationship.
6. Notice how you are feeling. Be honest and authentic.
7. Take responsibility for your part in the conflict or misunderstanding.
8. Try to understand how their past affects who they are and how those experiences affect their relationship with you.
9. Stay with the process and the relationship, not just the solution.