

PPS Student Password Information

Roosevelt High School 2020-21

Returning students: Your password from last year will work through October (longer if you use only Chromebooks, as those do not force password resets). **Forgot your password? See below.**

Forgotten Passwords

In a web browser, go to <https://portal.pps.net>.

Click on the **Forgot Password** link at the bottom of the page.



Sign in with your PPS username
Do not include "@pps.net" or "@student.pps.net"

asmith

.....

Go >

If you have a claim code, click here

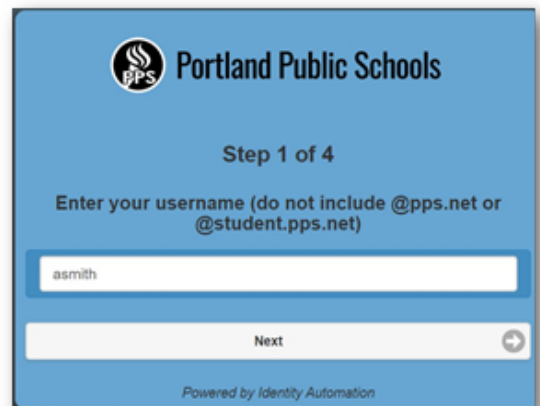
Claim My Account


[Forgot Password](#)

Step 1: Enter Your Username & click **Next**

Note: your username is usually your first initial, your last name, and the last 4 digits of your PPS ID number.

If you cannot remember your username, contact us at rooseveltinfo@pps.net



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Step 1 of 4

Enter your username (do not include @pps.net or @student.pps.net)

asmith

Next >

Powered by Identity Automation

Step 2: Answer your pre-defined challenge questions and click Next. Remember the answers are case sensitive.

Step 2 of 4

Answer your challenge questions

What is your favorite movie? *

Enter your answer

What is your favorite TV show? *

Enter your answer

Who is your favorite actor, musician, or artist? *

Enter your answer

Next

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Step 3: Select a new password: Enter a new password and verify the password by typing it a second time. Then click **Next** to continue. **Note: The new password must be at least 16 characters, and must contain at least one capital and at least one lowercase letter.** Consider using a passphrase with a mix of letters, numbers and spaces.

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Step 3 of 4

Fill out the following fields to change your password. Failure to change your password on this screen may result in the disabling of your account.

New Password

Verify Password

Next

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I tried to log in, but I got an error message.

If your challenge questions have not been set or are incorrectly answered, you may encounter this screen.

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Error

Your Challenge Questions are not up to date. Please contact your Help Desk.

Start Over

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If this happens, please contact us at rooseveltinfo@pps.net, and we will reset your password to the default password.

Note: The default password is Pps#####, where ##### is your student ID number. You can use that temporary password to set up your questions and to create a long-lasting password, using the above steps.