PDX 311

ASK
REPORT
REQUEST

Connect to City of Portland and Multnomah County Services

Call 311 when you have a question or need a service, and we'll get you the right answer or connection quickly. Because accessing your government should be easy.

REACH 311 TWO WAYS

> **Dial 311.**
  Not in Multnomah County?
  Call 503-823-4000.

> **Email** 311@portlandoregon.gov

WHEN CAN I CALL?

7am-8pm, Monday-Friday
(except holidays) PDX 311 staff speak
English, Spanish, Romanian, and Tagalog.
We also have resources to assist community members in additional languages.

START WITH 311

We're here to help with any question or service (except emergencies – call 911!) for local government within Multnomah County:

> **Questions** about anything from recreation programs to how to pay a parking ticket

> **Requests** about anything from getting a permit to help with a fender bender

> **Reports** about anything from obstructed roads to leaky hydrants

WHAT IF I NEED EMERGENCY SERVICES? CALL 911 / WHAT IF I NEED SOCIAL SERVICES? CALL 211

PDX 311

YOUR GOVERNMENT CONNECTION

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PDX 311

ASK A QUESTION
REQUEST ASSISTANCE
REPORT AN ISSUE

START WITH 311

We're here to help with any question or service (except emergencies - call 911!) for local government within Multnomah County:

> **Questions** about anything from how to get involved in your neighborhood to when leaf pickup is happening

> **Requests** about anything from planning a summer block party to getting ADA access to a government service

> **Reports** about anything from potholes to stolen bikes

If we don't know the answer, we'll connect to someone who does.

IS 311 FOR ME? PROBABLY!

If you live, work, or are visiting Multnomah County and have a question or need, start with 311. If you're a community organization, let 311 be the first place you turn for local government information. Need information or a connection for Gresham, Troutdale, or another local government? Start with 311 and we'll connect you to the right people..

WHAT IF I NEED EMERGENCY SERVICES?

Call 911 to reach dispatch for Fire, Ambulance, Police, and Portland Street Response.

WHAT IF I NEED SOCIAL SERVICES?

Call **211** to get help accessing housing, healthcare, disaster recovery, or food assistance.

Multnomah County