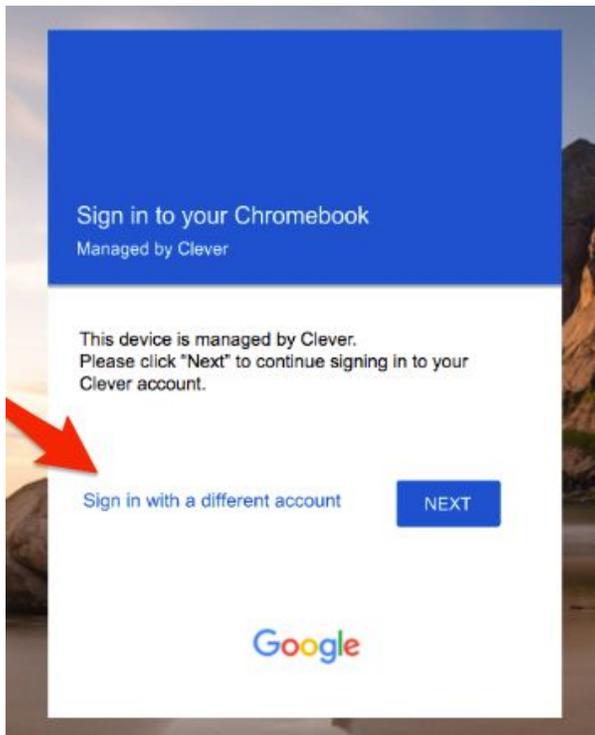
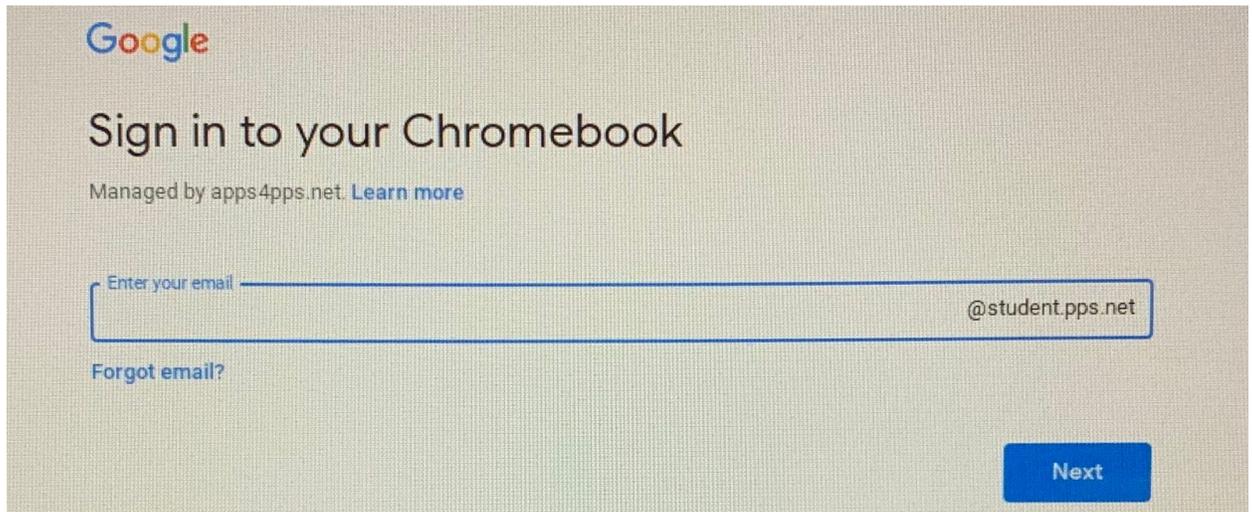


How to update your PPS ChromeOS Device

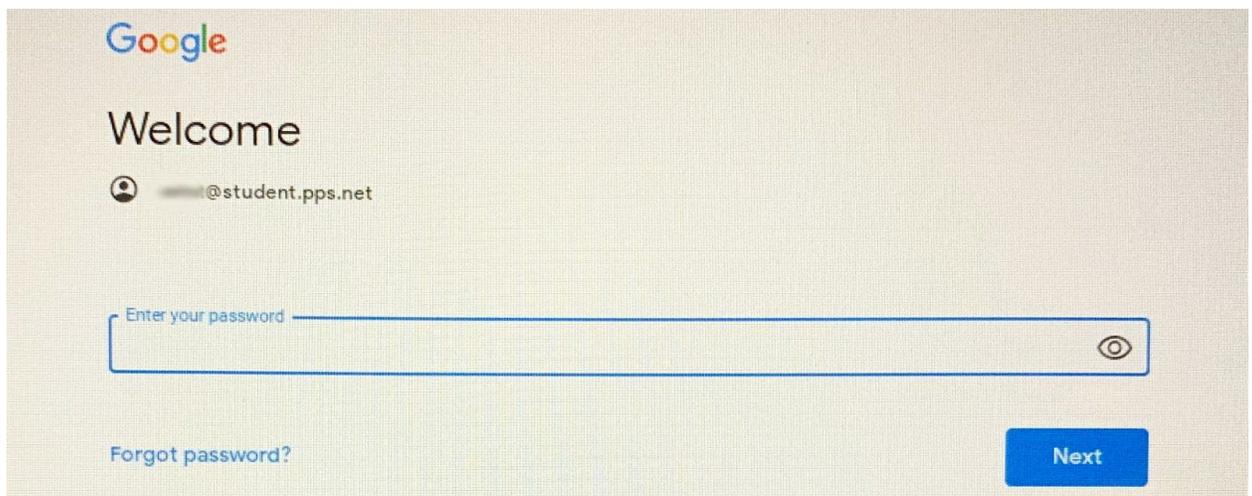
1. Power on your PPS ChromeBook or ChromeTablet
2. Connect to your home, school, or mobile hotspot Wi-Fi ([follow these instructions](#) / [mobile hotspot video](#))
3. Choose: **Sign in with a different account** (Do **NOT** click Next)



4. **Enter your PPS username** (you should not need to include @pps.net or @student.pps.net)
 - a. **If you are a student and the login box contains "@pps.net"** you will need to use your full username including "@student.pps.net".
 - b. **If you are a staff member and the login box contains "@student.pps.net"** you will need to use your full username including "@pps.net".



5. Enter your password

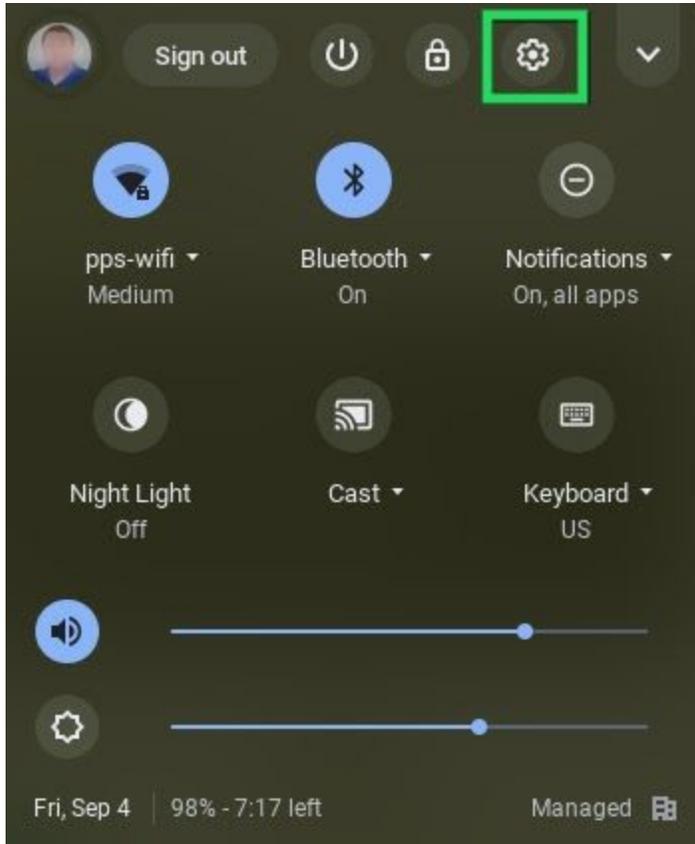


6. Click **Next**

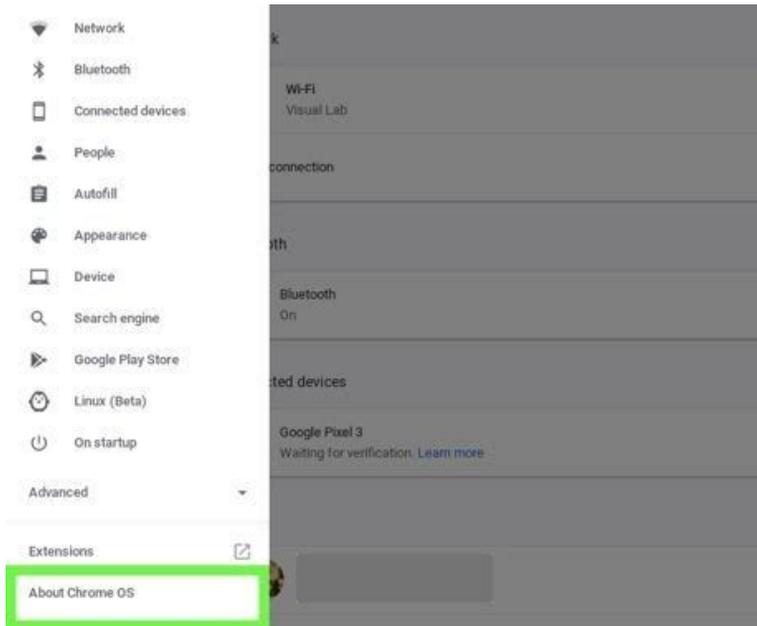
7. At the bottom right hand corner, click on the time, which will open the



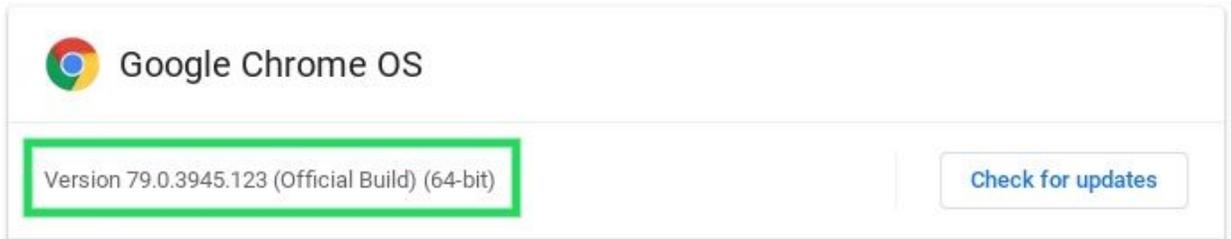
8. Select the Settings Gear Icon 



9. At the bottom left panel, select **About Chrome OS**.



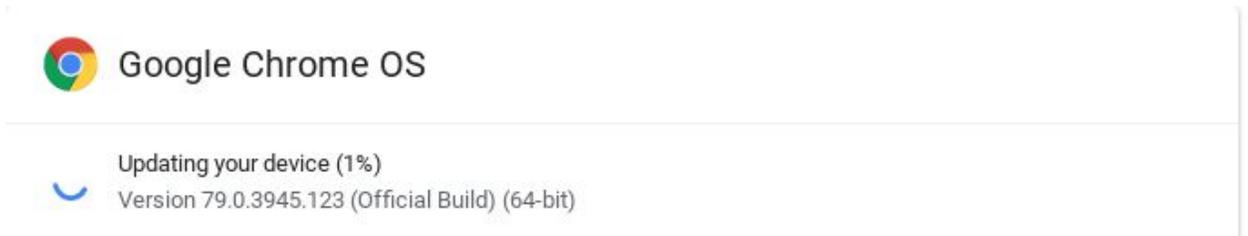
10. Under “Google Chrome OS,” you’ll find which version of the Chrome Operating System is currently installed. - As of Sept 4, 2020, this should be version 83 or higher.



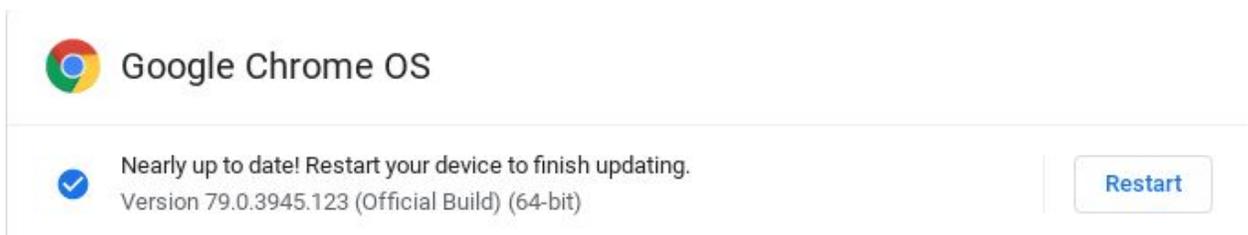
11. Select **Check for Updates**



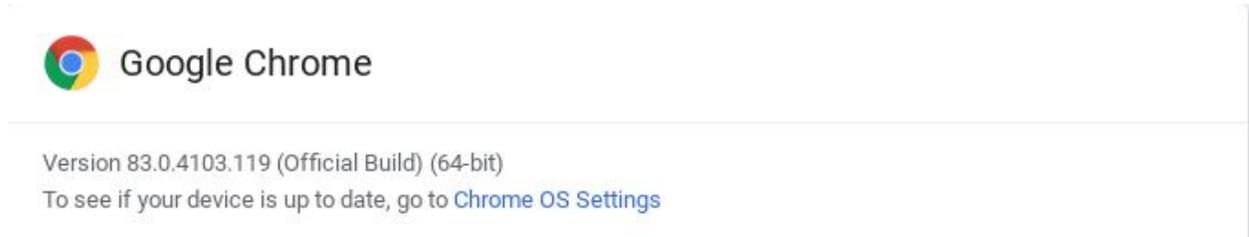
12. If there are any updates for your device it will start to download. It will look something like this.



13. Once the updates are complete, you will be asked to **Restart** your chromebook. You’re done!



14. Upon reboot you can check to see if your chromebook has updated.



Note: As of Sept 4, 2020, ChromeOS should update to version 83. If your device does not update to version 83 or higher, please contact the IT Service Desk at support@pps.net with the IT Asset Tag number of the device. This tag can be found on the bottom of the device and look like either IT123456 or IT00-123456.