# Parent / Teacher Conference TOOL KIT

A Tool Kit to Serve and Empower Linguistically Diverse Families





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## Linguistically diverse students at Portland Public Schools:

Every year PPS serves approximately 10,000 students that speak a language other than English at home. We serve these students in over 100 languages every school year.

For most linguistically diverse families, PTC may be the only time they interact with their student's educators. For some, this is a completely new experience and it can be an intimidating one.

## For many parents/guardians regardless of their language, conferences are a difficult time, because:

- 0 They are fearful of hearing hard criticism about their kids.
- **W** They don't understand how they can help their student.
- $\circlearrowleft$  They don't have time to attend because they have multiple jobs.

Under the Office of Civil Rights, schools must provide meaningful access to district and school related information. Here are some considerations to meet the Title VI and Executive Order 13166 requirements:

- 1. Bilingual staff and teachers should not interpret unless they are able to conduct business fluently in the family's primary language. This is sometimes called "monolingual communication in a language other than English." It does not involve interpretation or the translation between languages. However, it does require fluency in the non-English language, including fluency in agency terminology.
- 2. Many individuals have some proficiency in more than one language, but are not completely bilingual. They may be able to greet a limited English proficient individual in his or her language, but not conduct agency business in that language. The distinction is critical in order to ensure meaningful communication and appropriate allocation of resources.
- **3.** Using a professional interpreter is necessary and preferred. However, if bilingual staff are asked to interpret or translate, they should be qualified to do so.

## The value of trained interpreters:

Interpreters play a critical role in making families feel welcome in out schools and in supporting educators by:

🕑 Bridging cultures.

- 𝕑 Impartial support for families. 𝔅
- 𝕑 Helping parents feel included and important. 𝔅



Parent/Teacher Conference Tool Kit: A Tool Kit to Serve and Empower Linguistically Diverse Families.

In 2019, we developed a tool kit to bridge the communications between schools, teachers, and linguistically and culturally diverse families during conferences.

We updated our Parent/Teacher Conference Tool Kit: A Tool Kit to Serve and Empower Linguistically Diverse Families. It contains information, guidance, and resources to assist staff preparation for the conferences.

This tool kit includes an outline of staff expectations and best practices to conduct conferences in other languages for educators and parents, a list of additional translated resources to aid educators communicate conferences to linguistically diverse parents and materials to inform families about their right to language access. This tool kit can also be found on the PPS Site Admin Portal and will continue to be updated over time.

We look forward to supporting your teacher-parent conferences with our linguistically and culturally diverse community at PPS.

## Forward, Together!

Marifer Sager,

Head of the Language Access Services Department





## Information for Limited English Proficient (LEP) Parents and Guardians and for Schools and School Districts that Communicate with Them

This fact sheet answers common questions about the rights of parents and guardians who do not speak, listen, read, or write English proficiently because it is not their primary language.

## Must my child's school provide information to me in a language I can understand?

Yes. Schools must communicate information to limited English proficient parents in a language they can understand about any program, service, or activity that is called to the attention of parents who are proficient in English. This includes, but is not limited to, information related to:

- Registration and enrollment in school and school programs
- 𝒴 Language assistance programs
- ♂ Report cards
- Student discipline policies and procedures
- Special education and related services, and meetings to discuss special education

- 𝔄 Parent-teacher conferences
- ♂ Grievance procedures and notices of nondiscrimination
- 🔇 Parent handbooks
- **I** Gifted and talented programs
- 𝕑 Magnet and charter schools
- Requests for parent permission for student participation in school activities

## Must a school provide language assistance if I request it even if my child is proficient in English and I am somewhat proficient in English?

Yes. Schools must respond to a parent's request for language assistance and remember that parents can be limited English proficient even if their child is proficient in English.

## May my child's school ask my child, other students, or untrained school staff to translate or interpret for me?

No. Schools must provide translation or interpretation from appropriate and competent individuals and may not rely on or ask students, siblings, friends, or untrained school staff to translate or interpret for parents.

## What information should I expect from the school if my child is an English learner?

When your child enrolls, you should receive a home language survey or similar form to fill out that helps the school identify potential English learners, who are eligible for language assistance services. If your child is identified as an English learner, the school must notify you in writing within 30 days of the school year starting with information about your child's English language proficiency level, programs and services available to meet your child's educational needs, and your right to opt your child out of a program or particular services for English learners. For more information about the rights of English learners, visit: http://www2.ed.gov/about/offices/list/ocr/docs/dcl-factsheet-el-students-201501.pdf.







## What type of processes can school districts use to identify limited English proficient parents?

- School districts must develop and implement a process for determining whether parents are limited English proficient and identifying their language needs.
- The process should be designed to identify all limited English proficient parents, including parents and guardians whose primary language is not common in the district or whose children are proficient in English.
- ✓ A school district may, for example, use a home language survey, to inquire whether a parent requires oral and/or written communication in a language other than English.
- ✓ The school's initial inquiry should, of course, be translated into languages that are common in the school and surrounding community so that that the inquiry is designed to reach parents in a language they are likely to understand.

## What steps must school districts take to provide effective language assistance to LEP parents?

- School districts must provide effective language assistance to limited English proficient parents, such as by offering translated materials or a language interpreter. Language assistance must be free and provided by appropriate and competent staff, or through appropriate and competent outside resources.
- School districts should ensure that interpreters and translators have knowledge in both languages of any specialized terms or concepts to be used in the communication at issue, and are trained on the role of an interpreter and translator, the ethics of interpreting and translating, and the need to maintain confidentiality.
- ✓ It is not sufficient for the staff merely to be bilingual. For example, a staff member who is bilingual may be able to communicate directly with limited English proficient parents in a different language, but may not be competent to interpret in and out of that language, or to translate documents.

## What can I do if I have questions, want additional information, or believe a school is not complying with these requirements?

- You may visit the website of the U.S. Department of Education's Office for Civil Rights (OCR) at <u>www.ed.gov/ocr</u> or contact OCR at (800) 421-3481 (TDD: 800-877-8339) or at <u>ocr@ed.gov</u>. For more information about filing a complaint, visit <u>www.ed.gov/ocr/complaintintro.html</u>.
- You may visit the website of the U.S. Department of Justice's Civil Rights Division at <u>www.justice.gov/crt/about/edu/</u> or contact DOJ at (877) 292-3804 or at <u>education@usdoj.gov.</u> For more information about filing a complaint, visit <u>www.justice.gov/crt/complaint/#three.</u>
- For more information about school districts' obligations to English learner students and limited English proficient parents, additional OCR guidance is available at <u>http://www2.ed.gov/about/offices/list/ocr/ellresources.html.</u>







**Notifying parents about Language Access Services:** you can send these cards as part of your school packages in the languages represented at your schools.

Display at your front desks the "We speak" cards ("Hablamos Español", etc.). These cards provide an easy access to parents to the language line – a service available for families.





**Run a school or program report** with the languages spoken at your school and use it to schedule conferences.

Ask teachers to be mindful of families that have more than one student. Are they going to be traveling from one school to another? Is it possible to work in coordination with the other school to best scheduled families? Perhaps these conferences could be via Zoom or Gmeet?





**Reserve parking spots close to the main entry for interpreters** – this will speed up the process of them going from one location to the next. Have maps, directions and at least two points of contact during the duration of your conferences. The point of contact should have an agenda with all the appointments, rooms, students and any last-minute changes.

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**Let the Language Access Team know** when your schools will be taking lunch and dinner.

Have water available for your interpreters!

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Ask your teachers to allocate enough time to communicate meaningfully with our linguistically diverse families.

Submit your confirmed appointments as early as possible.



# Welcoming students in our schools

PPS is fortunate to have a diverse student/family community that brings different gifts to our schools. The reality of our student body calls for a constant implementation of racial equity and social justice lens, one that intentionally disrupts—and builds leaders to disrupt—systems of oppression.

The role of language in disrupting and rebuilding supportive systems for all is critical at PPS. The words we choose to convey a message have a significant impact in making someone feeling safe and welcome. PPS Language Access Department takes care of translations, interpretations, use of the appropriate literacy levels for the general public, and the implementation of inclusive language and images (and the discontinuation of oppressive language and images).

## Here are some helpful tips to make every student feel welcome:



Contact the Language Access Department to request the "We speak your language" cards. These cards have the information to the Multilingual Phone Services. To order cards email Netsanet Muleta at <u>nmuleta@pps.net</u>

The Multilingual Phone Services are available to families to communicate regarding attendance, achievement, behavior, assessment, evaluation, registration questions, special instruction, disciplinary matters and general questions. District's Language Access staff are available to answer parents/guardians' questions in the following languages:

Chinese	503-916-3585
Russian	503-916-3583
Somali	503-916-3586
Spanish	503-916-3582
Vietnamese —	503-916-3584





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**Display the "We speak your language" cards** in your school's front desk to inform families about the services available to them.

Use people-first language. For example:

Person with a **disability** vs. disabled People experiencing **houselessness** vs. homeless Person of **color** vs. colored

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integrate gender inclusive pronouns.

Ask people their preferred gender pronouns and practice to use and



Use gender inclusive language when speaking in generalities or about groups of people that you do not know the individual pronouns. For example:

**Staffing** vs. manning **Everyone** vs. ladies and gentlemen **They/them/theirs** vs. he/him/his and she/her/hers).



Submit request for interpreters (for oral communications) or translations (for written communications to the Language Access Department.

The Language Access Department provides meaningful language access to linguistically and culturally diverse parents by services to support effective communication between the district and its multilingual communities. We believe in language access as a pillar of our equity commitment.

Language Access & Justice | Interpreters | Written Translation | Transcreation | Captioning | Voiceover | Plain Language | Multilingual Communications | Multilingual PPS Family website: <u>https://ppsfamilysupports.com/</u>

## How to Guide Scheduling Interpreters for Parent-Teacher Conferences

The Language Access Services department will provide interpreters for conferences using a combination of in-person, video conferences, and telephonic services (depending on the language).



## **Important Dates**

The deadline for requests for parent/teacher conferences is October 31.

**Please notice:** Requests submitted after October 31 will be processed, but services may be difficult to obtain on short notice. We cannot guarantee services for those schools submitting requests past the deadline.

## **Scheduling Guidelines**

The following guidelines help ensure you get an interpreter during high volume days:



**Point of contact** - Have one staff member designated as a point of contact to facilitate scheduling and communication regarding scheduling.



**Get your chartifield** - Make sure to get your school chartfield before submitting a request (you can get it from your principal's secretary or contact the Budget office).

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**Confirm appointment before creating a request-** Please do not book interpreters until you have confirmed appointments with families. You can confirm your appointments with families by calling <u>LionBridge On-Demand</u>.



Schedule conferences for the same languages consecutively as much as possible. Try to have a tight schedule for how many interpreters your school needs and for how long they are needed. This helps us secure interpreters for you.



Have multiple teachers schedule their conferences in blocks of time so that one interpreter can cover the conferences one right after the other.



<u>Submit your conference request</u> **as early as possible** and include all the needed information.



Sample: Ideal LinguistLink request sample



**For video remote services -** Submit one request per language and include a meeting link - we won't process requests with multiple languages and without links.



**If you do not have enough appointments** to make a two-hour block, please consider using <u>LionBridge On-Demand</u>. You do not need to submit a request to use this service.



Keep in mind that an English-language conference that takes 15 or 20 minutes will take longer with an interpreter. Please extend the allotted time accordingly.

## What to do if you have changes to your request



Let us know if you need to cancel your request ASAP – cancellation fees may apply for cancellations within less than 24 hours. You will need to submit a new request if you decide that you want to move forward with an interpreter.



We understand circumstances may dictate changes at short notice, and we will do our best to meet each request. Our hope is that the guidelines above will allow for better coverage during times of high demand for interpreters. We appreciate your cooperation and understanding.

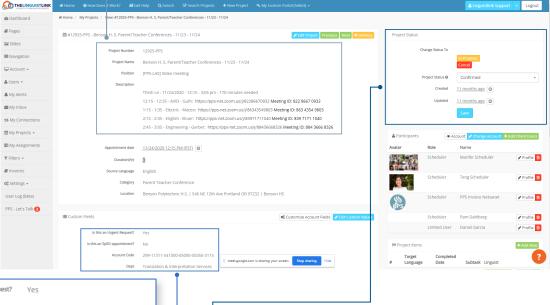
**NOTE:** Due to high demand for interpreters for Parent Teacher Conferences (PTC), our department will not schedule any other type of meeting (for example IEP, Evaluations, etc.) on days specifically designated by the district for PTC.





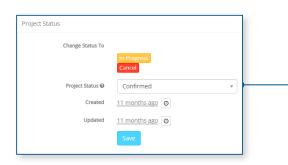
# Sample: Ideal LL request for PTC

Use the "description" section to add the link meeting (if	Project Number	12925-PPS
applicable) and other important	Project Name	Benson H. S. Parent/Teacher Conferences - 11/23 - 11/24
information you want the interpreter to know.	Position	[PPS-LAS] Video meeting
	Description	
For video remote services - Submit		Thinh Le - 11/24/2020 - 12:15 - 3:05 pm - 170 minutes needed
one request per language and		12:15 - 12:35 - AVID - Guth: https://pps-net.zoom.us/j/82286670932 Meeting ID: 822 8667 0932
include a meeting link - we won't process requests with multiple		1:15 - 1:35 - Electric - Maceo: https://pps-net.zoom.us/j/86343549803 Meeting ID: 863 4354 9803
languages and without links.		2:15 - 2:35 - English - Bruer: https://pps-net.zoom.us/j/83971711040 Meeting ID: 839 7171 1040
		2:45 - 3:05 - Engineering - Gerber: https://pps-net.zoom.us/j/88436668326 Meeting ID: 884 3666 8326



Is this an Urgent Request?	Yes
is this an SpED appointment?	No
Account Code	299-11311-541000-05000-S0350-3115
Dept	Translation & Interpretation Services

Account codes (or chartfields)- Make sure to get your school chartfield before submitting a request (you can get it from your principal's secretary or contact the Budget office).



In this section you can track the status of your request. Here is a glossary to help you understand the different statuses:

### **Glossary:**

Draft - You are still working on this project (or forgot to click the "submit" button). The LAS team won't take action because your project has not been received. Pending - The system received your request, but the LAS team is not yet working on it. We process requests on a first come first serve basis.

**QA check** – We received and tried to process your request but it is missing information. We will send you a message in the system. Reach out to the team soon! On-hold - You reached out to the team to ask us to put a pause on this request. In-progress – Your request was proposed to interpreters or partner vendors. We are waiting to find the right interpreter for you!

Confirmed - We found an interpreter. We will send you a message in the system with all the details.

Cancelled - less than 24 hours - You cancelled this request with less than 24 hours. Per our contracts you will have to pay for this request.

Telephonic - We could not find an interpreter available in-person. We found someone available via phone.



Good manners are about more than fulfilling bare-minimum social obligations. They are an opportunity for us to connect to the people in our lives in a meaningful way. In an increasingly informal digital world, continuing to pull out pen and paper is a way to distinguish yourself. These materials are a great way to positively engage parents and guardians in their students' educational journeys. We have prepared these materials in all the languages supported at the district.

## English

	Create trust with linguistically diverse families by sending them invitations in their own language.	PTC are critical for both parents and schools. Be sure to follow up with families by sending them a printed reminder in their language.
Parent/7	<b>Ceacher Conference Invitation</b> <b>Dear Parents/Guardians:</b> I would like to invite you to attend the November Parent-Teacher Conferences. Parent-Teacher Conferences are scheduled for all parents and are an important opportunity to learn about your	Parent Teacher Conference Reminder:
	student's progress and next steps in school. I have scheduled the time and date for our Parent-Teacher Conference. The conference will include a time for us to discuss your student's strengths and challenges, highlight growth that has occurred over the course of the trimester, and make goals for the remainder of the year. Please fill out the information below and return the lower part of this letter as soon as possible.	School Address:
Teacher name: School:	I look forward to meeting with you.	PORTLAND PUBLIC SCHOOLS Thank you note - after attending PTC
Please check one:		Dear
I will NOT b	e able to attend as scheduled	Thank you for taking the time to meet with me during the November Parent Teacher Conference.
I will attend	I. Please schedule me for the following time:	Your involvement in your student's education contributes to their progress in school. I am happy to be a partner in your student's education. You should be very proud of your child!
Telephone number		If you have any questions during this school year please do not hesitate in contacting me at
Parent's signature:		
PORTLAND PUBL	IC SCHOOLS	PORTLAND PUBLIC SCHOOLS

Thank-you notes speak volumes and send the message that you care enough to invest yourself personally in acknowledging another in their language!



## Vietnamese

ıder:

Parent/Teacher Conference Invitation	Parent Teacher Conferent
Invitación a las reuniones (conferencias) de padres y maestros.	Recordatorio sobre las reuniones de p
Estimados padres/tutores: Me grotoria invitarios a asistir a las reuniones de padres y maestros de proviembo. Estas reunicones (conferencias) están programadas para todos	Escuela:
los partes y son una oportaridad importante para informance para informance progreso de su escusiante y los próximos pasos a seguir en la escuela.	Dirección de la escuela:
He programado la hora y la fecha para ruentra reunión. Esta reunión incluirá un tiempo para comensar acenca de las fortalezas y desafros de su	Maestro:
estudiante, informarle sobre el crecimiento académico del estudiante durante el transcurso del trimestre y establecer metas para el resto del año.	Estudiante:
	Fecha:
Complete la información a continuación y envie de regreso	Hora:
le perte inferior de esta carta lo antes cosble	Aula de la reunión:
Espero reunirme con usted.	PORTLAND PUBLIC SCHOOLS
Experience on and	PORTLAND PUBLIC SCHOOLS
Tasher sawe	
Teacher name	Thank you note
Tasher sawe	Thank you note
Tanber same	Thank you noted Nota de agradecimiento después d Eximé Onsetos de marente foneriques de marente scorrigo de marente de marente foneriques de la descelor argente en la marent
Sector rane	Thank you note
Technic races	Thank you noted Nota de agradecimiento - depuet d Enine Casia por tenena di supe para morte compo der upregue en la tracta para participar un la decadar upregue en la tracta de para participar un la decadar



Trường học:		
Địa chi trường học:		
Giáo viên:		
Học sinh:		
Ngày:		Nếu quý vi không thế
Thời gian:		tham dự cuộc họp, xin cho tôi biết ngay lập tức.
Phòng hop:		Tõi mong được gặp quý vệ
Thanl	k you note - af	ter attending PTC
	k you note₋"	ter attending PTC
<b>Kinh gửi</b> Câm ơn quý vị đã di Mubli Một, Việc quý	inh thời gian gặp gỡ tôi trong Cuộc Họp vị them gia vào quá trình giáo dục của h	Phụ Huynh Giáo Viện Tháng
Kinh gửi Cảm on quỷ vị đã di Mưới Một. Việc quỹ liện bộ của học sinh	inh thời gian gặp gã tối trong Cuộc Hợp vị tham gia vào quá trình giáo dục của h trong trường. x <b>hột công sự viện trong việc giáo dụ</b> c c	Phụ Huynh Giáo Viên Tháng tọc sinh sẽ góp phần vào sự

## Chinese





## Somali





## Russian





Parent/teacher conferences are a great opportunity for families to meet teachers, see the classroom, and learn about how students are doing in school. It's also a great time for families to ask questions or talk about any learning-related concerns.

Creating a partnership with your students' parents can make a big difference. Here are some helpful tips to send along with invitations and reminders, to help parents and guardians prepare for their conference.

## English

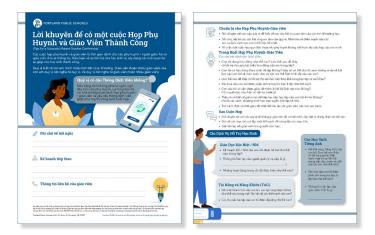


• Special programs and services are listed here.

## Spanish

	Para prepararse para las conferencias de padres y maestros
Companies	Hable con su hijo para entender quâles son sus preguntas y lo que le preocupa sobre la escu
<b>Consejos</b> para una exitosa conferencia de padres y maestros	<ul> <li>Terme netas y haga una lista de sus preguntas y precespaciones. Recuercio hablar de las fortale de su hijo, y como acrende mejor su hijo.</li> </ul>
(Tips for a Successful Parent-Teacher Conference)	<ul> <li>Si no puede asistir a la conferencia de su hijo, solicite una conferencia telefónica.</li> </ul>
Las conferencias de padres y maestros son el momento para que los padres/tutores y	En la conferencia de padres y maestros
maestros compartan información, hablen sobre el progreso del estudiante y forien relaciones	Preguntas para el maestro:
que ayudarán a los estudiantes a tener éxito.	<ul> <li>¿Cómo le va a mi hijo socialmente? ¿Cómo apoya usted su desarrollo social en clase?</li> </ul>
Usted sabe más sobre su estudiante que ninguna otra persona en la escuela. El maestro (o maestros) de su estudiante necesita escuchar de usted. Y usted necesita escuchar del maestro de maestroal.	<ul> <li>¿Está rindiendo mi hijo a nível del grado? ¿Me puede mostrar ejemplos del trabajo de m hijo que clemuestre su nível de rendimiento actual en matemáticas, lectura y escritura?</li> </ul>
	<ul> <li>¿Cómo apoya usted las diferencias en habilidades y estilos de aprendizaje?</li> </ul>
¿Necesita un intérprete?	<ul> <li>¿Cómo está reflejada la cultura de mi hijo durante el tiempo de aprendizaje en el aula?</li> </ul>
Si el inglés no es su primer idiorna, por favor póngase en contacto con la escuela antes	<ul> <li>¿Necesita ayuda adicional mi hijo en alguna área? ¿Qué recursos están disponibles en las escuelas?</li> </ul>
de la conferencia de padres y maestros y soloite un intérprete para que lo asista districtiona de la contribución de la contrib	<ul> <li>¿Tiene alguna sugerencia para continuar apoyando el aprendizaje de mi hijo en casa? Como por ejemplo libros, programas de aprendizaje en línea, tarea.</li> </ul>
	<ul> <li>Averigüe cuál es la mejor manera y la mejor hora para comunicarse con el maestro de su h</li> </ul>
	Después de la conferencia
	Bable con su hio sobre lo que el manstro le dis, especialmente los comentarios positivo
	<ul> <li>Hable sobre metas y hagan un plan para alcanzarlas juntos.</li> </ul>
	<ul> <li>Manténgase en contacto con el maestro durante el año escolar.</li> </ul>
Notas sobre la conferencia	Servicios de apoyo para los estudiantes
2	Estudiantes
	Educación Especial/504     aprendiendo inglés
	Loucación Especial/304     Joéno se acova el Plan de Educación     Dadas las habilidades de
	Individualizado PED/504 de mi hijo en el aula? idioma inglés de mi hijo,
8. Planes de seguimiento	¿cómo apoya su desarro
475	<ul> <li>¿Cual es la información de contacto para el encargado de su caso</li> <li>del lenguaje y su progres en lectura, matemáticas</li> </ul>
	? escitus?
	JOuSies orácticos de inclusión han funcionado?     JOuSies orácticos de inclusión han funcionado?     JOuSies orácticos de inclusión han funcionado?
	cultura de mi hijo durant el tionico do acrendicia
	Estudiantes Talentosos y Dotados en el aula?
Información de contacto del maestro	(TAG per sus siglas en inglés) • J Call es la información
· · · · · · · · · · · · · · · · · · ·	Dado el nivel de rendemiento acodémico de sei hijo, accimo se apoyan sus habilidades en lo que respecta à sus fortaleza?
	¿Cómo se están satisfaciondo las recesidades     de acronoloxía de mi his?
Era politicación fun producelo par la Oriena de Anadociones entre las escuente y lamitar de las Escuencia Albricas de Pertanos, of Departamento de Educación Espanal y al Departamente de 101 (lanção comos Segundo lácima) La Oriena de Anadocionem entre las escuentar y lamitar y protectivos ante a lanção mecor la participada de la participada encortas esta hapena propetidar esta política y a política y participada encorta participada de la participada encortas esta hapena propetidar esta política y a política y participada	

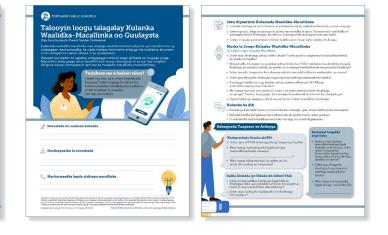
## Vietnamese



## Chinese



## Somali



## Russian







**Language access cards (Business cards size 2 in x 3.5 in):** We created the <u>"We Speak Your Language"</u> to help you inform your families about their right to Language Access. These cards are business card size for their easy way of distribution and display. These cards come in the five supported languages available at the district. Make sure to display them in a visible place at your school/classroom.

You can order them directly at the print shop or contact us at languageaccess@pps.net



## Spanish

## Vietnamese

Chinese



## Somali

## **Russian**



**Language access cards (Post card size 8.5 in x 5.5 in):** We created the <u>"Language Access Services for Families"</u> postcard size to give examples for families about examples of when to contact teachers, or their school. These cards are postcard size and you can send them with any written communications to your linguistically diverse families at the beginning of the school year.

This is also a tool to inform them about their right to Language Access. These cards come in the five supported languages available at the district. Make sure to display them in a visible place at your school/classroom. You can order them directly at the print shop or contact us at <u>languageaccess@pps.net</u>







## Vietnamese





## Chinese





## Somali



## Russian





Poster: We created this LAS Poster - Informing families about linguistic services. The poster includes languages represented across the district. Make sure to display it in a visible place at your school/classroom.



#### PORTLAND PUBLIC SCHOOLS

eine/n Dolmetscher/ in. Bitte deuten

Sie auf Ihre Sprache, Ein/e Dolmetscher/ in wird gerufen.

Καλώς ήρθατε στο σχολείο μας!

σας. Θα καλέσουμε διερμηνέα.

Παρακαλούμε περιμένετε

Δικαιούστε δωρεάν διερμηνέα. Παρακαλούμε δείξτε μας τη γλώσσα

ाहन्दा हमारे स्कूल में आपका स्वागत है! आपको बिना किसी खर्च के अनुवादक की सुविधा प्राप्त करने का अधिकार है। कृपया अपनी भाषा बताएं। अनुवादक को बुलाया जा रहा है। कृपया प्रतीक्षा करें।.

Koj muaj cai txais kev pab txhais lus dawb tsis them nyiaj.

Thoy taw tes rau koi hom lus nov.

Avete diritto ad un interprete. Il servizio è gratuito. Indicate la vostra lingua e attendete; un inter-

Mam hu tus txhais lus

prete sarà chiamato al

Thov nyob tos.

German

Deutsch

Greek

हिन्दी

Hmoob

Italian

Italiano

più presto.

**Khmer** ភាសាខ្មែរ

Kinvarwanda

Ikinyarwanda

Ikaze ku ishuri ryacu!

arahamagarwa. Ba wihanganye.

Ελληνικά

Bitte warten Sie

Haitian Creole

Kreyòl Ayisyen

Korean 한국어 Sie haben kostenlosen Anspruch auf

우리 학교에 오신 것을 환영합니다! 두디 덕표에 도친 것을 전상합니다: 무료 통역 서비스를 무료로 이용하실 수 있 습니다. 여러분의 모국어를 가리켜 주시면 통역사가 호출됩니다. 잠시만 기다려주세

Kirundi

Kirundi Murakaza neza kwishule ryacu! Murafise uwobasobanurira kandi ntaco muriha.Mwerekane ururimi mutahura kugira ngo tubafashe. Murindire.

Kurdish ەكب. ، میں یړهواچ هیاکت .تيرکهد گناب کيريکرهو و .ه کب تۆخ ي قابلک ،بررک در جر جریز کر در در ماده ز هب هژامائ هیاکت ,رهبمارهب یب هبه هیه ناتکتِرِیَّگرهو ینووب یفام نامەكەناخباتوق ۆب نتاھرتخەب دروك!

### עברית Lao

Hebrew

ברנים באיזע ברניכו באיזע ברוינו גועל ברנים באיזע ברנים פרנו! גועל ברנים באיזע בריען גועל ברנים באיזע בייען גועל ברנים באיזע בייען באיג הגביען געל ברנים באיגע בייען באיגע בייען באיגע בייען געל באיגע בייען באיגע בייען באיגע בייען באיגע בייען באיגע בייען באיגע געל באיגע בייען באיגע באיגע בייען באיגע בייגע ב רגם זכאים למתורגמן חינם. אנא הצביעו שליינגע או ארגיעו לא האביעו שליינגע או ארגיעו שליינגע או ארגיעו שלייט איינג טער השפה שלכם, ואנו נקרא למתורגמן. נא כמשניין כמשניין גער השפה שלכם, ואנו נקרא למתורגמן. נא למתורגמן היינגע היי ארמתין. בינט בינע היינגע היינ

Nepali

हास्रो स्कलमा स्वागत छ तपाईले बिना शुल्क दोभाषे प्राप्त गर्ने अधिकार छ। कृपया आफ्नो भाषामा संकेत गर्नुहोस्। दोभाषेलाई बोलाइनेछ। कृपया पर्खनुहोस्।

#### Afaan Oromoo

Baga nagaan gara mana barumsaa keenya dhuftan! Mirga bilisaan nama afaan hiiku arga-

chuu qabdu. Maaloo afaan kee agar-siisi. Namni afaan hiiku ni waamama. Maaloo eegaa. Polish

#### Jezyk polski

Masz prawo do korzystania z usług polskiego tłumacza. Usługa ta jest na nasz koszt. Proszę wskazać swój język. Proszę czekać. Lączymy z tłumaczem. Portuguese

#### Português

Você tem o direito a um intérprete de graça. Por favor 通訳を無料でご利用になれます。該当 aponte para a língua que você fala. する言語を指示して下さい。通訳を手 Um intérprete será chamado. Por 配いたしますのでお待ち下さい。 favor espere.

#### Purepecha P'urhépecha

សូមស្វាគមន៍មកកាន់សាលារៀនរបស់យើងខ្ញុំ! Janoe je sési i juchári Jorhéntpera kuarhu. ចេចថ្នាំខេងទាំពារលោបស្រោសបល់យើងខ្ញុំ។ អ្នកមានសិទ្ធិទទួលបានអ្នកបកប្រៃភាសា ដោយមិនគិតប្លៃ។ សូទចង្អុលទៅភាសារបស់ អ្នក។ អ្នកបកប្រៃនឹងត្រូវបានហៅ។ សូមរង់ចាំ

Cha jatsíkuarhiska jurhímbekua paraksïni ambuni ne ma mókucheni, ka no ma ambé tumbina meíamper-akuesti. U je erákuni ambé ma jasï uándákua ť u uékasïni úrani. Juchá uáka jirínani ma Tatá Mókuts-perini. Eróka je sáni maratitu.

#### Ufite uburenganzira bwo kubona umusemuzi nta mafaranga wishyuye Erekana ururimi uvuga. Umusemuzi ohingya Ruáingga

Añárár eskul ot estekbal gorázar! Tuñár uore honó hóssa sára, ekzon hotá buzái doiyar hók tuñáttu asé. Meérbáni gorí unăr zuban or uzu icára goró. Hotá buzái doiya ek zon daka zaibou. Meérbáni gorí entezar goró.

#### Romanian Română

Bine ati venit în scoala noastră! Puteți dispune de un interpret în mod gratuit. Rugăm indicați limba. Vom chema un interpret. Rugăm așteptați.

#### Samoan Gagana fa'a Sāmoa

Maliu mai le matou a'oga! E iai lou āiā tatau i se fa'amatala upu e te la toto ala tata i se la antata upu e te la totogia. Fa'amolemole fa'asino i lau gagana. O le a vala'au se fa'amata-la upu. Fa'amolemole fa'atali.

## Serbo-Croation Srpsko-Hrvatski jezik

Vi imate pravo na besplatnog prevodioca. Molimo vas da pokazete na vas govorni jezik. Laga lan prevodilac ce biti pozvan. Hvala I molimo vas da sacekate.

#### Swahili Swahili

Ni haki yako kuwa na mtafsiri bila malipo yoyote. Tafadhali chagua lugha yako kati ya hizi. Mtafsiri ataitwa. Tafadhali ngoja.

#### Tagalog Tagalog

lkaw ay may karapatan na magka-roon ng tagapagsalin na walang bayad. Ituro ang iyong wika. Ang tagapagsalin ay tatawagin. Maghintay

#### Thai กาษาไทย

ยินดีต้อนรับสู่โรงเรียนของเรา! คณมีสิทธิ์ใช้ล่ามได้โดยไม่ต้องเสียค่าใช้จ่ายใดๆ รูแนมลทอ เชล เมเต เทอนตองเลยค เรงจ เอเง โปรดชีไปยังภาษาของคุณ เราจะเรียกล่ามให้ โปรดรอสักครู่

## Tigrinya ት*ግር*ኛ

ናብ ቤት ትምህርትና እንቋዕ ብዳሓን መጻኹም! ተርጓሚ በዘይ ክፍሊት ንከቔጸረልኩም መሰልኩም እዩ። ብኽብ/ትኩም ቋንቋዅም ሓብሩ። ተርጓማ ክጽዋዕ እዩ። ብኽብረትኩም ተጸበዩ።

## Turkish Türkçe

Okulumuza hoş geldiniz! Ücretsiz çevirmenlik hizme-ti alma hakkına sahipsiniz. Lütfen konuştuğunuz dili gösterin. Sizin için bir çevirmen gönderilecek. Lütfen bekleyin.

#### Ukrainian Українська мова

Вітаємо в нашій школі!

Ви маєте право на безкоштовні послуги перекладача. Оберіть свою мову, і ми викличемо перекладача. Будь ласка, зачекайте.

#### Urdu ردُو

ریں ایمار نے اسکول میں آپ کا خیر مقتم ہے آپ کو کسی قیمت کے بغیر ترجمان کا حق ہے ۔ کرم اپنی زبان کی نشاندہی کریں۔ مترجم کو بلایا .جانے گا۔ براہ کرم انتظار کریں۔

#### English Welcome to our school!

**Shqip** Keni të drejtën për përkthyes falas gjatë vizitës mjeksore. You have the right to an interpreter at no cost to you. Please point to your language. An interpreter will be called. Please wait. Ju lutem tregoni me gisht gjuhën që flisni. Ju lutem prisni, do t'ju gjejmë një përkthyes për viziten mjekësore.

#### Spanish Español

Usted tiene derecho a un intérprete gratis. Por favor, señale su idioma y llamaremos a un intérprete. Por favor, espere

#### Chinese 中文

你有权利要求一位免费的传译员。 请指出你的语言。传译员将为你服务, 请稻候。

#### Vietname

Tiếng Việt

Quý vị có quyền được một thông dịch viên miễn phí. Xin chỉ vào ngôn ngữ của quý vị. Chúng tôi sẽ gọi một thông dịch viên. Vui lòng chờ trong giây lát.

#### Russian

Русский -Вы имеете право на услуги бесплатного переводчика. Назовите, пожалуйста, свой язык. Медицинский переводчик будет вызван. Пожалуйста, подождите

#### Somali Soomaali

Amharic

እባክዎ ይጠብቁ።

አማርኛ

Waxaad xaq u leedahay in tarju maan lacag la'aan ah laguugu yeero. Fadlan farta ku fiiq luqaddaada. Tar-jumaan ayaa laguugu wacayaa. Ee fadlan sug!.

ወደ ትምሀርት ቤታችን እንኳን በሰላም ጦጡ! እርሶ ምንም ወጪ ሳያወጡ አሰተርጓሚ ማግኘት ይችላሉ። እባክዎ ወደ ቋንቋዎ ይጠቁሙ። አስተርጓሚ ይጠራልዎታል።

#### հայերէն/հայերեն

Բարի գալուստ մեր դպրոց։ Դութ բանավոր թարգմանչի ծառայություններից անվձար օգտվելու իրավունք ունեք։ Խնդրում ենք նշել Ձեր լեզուն, և մենք կզանգահարենք թարգմանչին։ Խնդրում ենք սպասել

### Bengali বাংলা

আমাদের স্কুলে স্বাগতম৷ আমানের রুলে রাগতম। আপনার কাছে বিনামুলে একজন দোভাষীর সাহায্য পাওয়ার অধিকার রয়েছে। আপনার ভাষা সম্পর্কে নির্দেশ করন। একজন দোভাষীকে ডাকা হবে। অনুগ্রহপূর্বক অপেক্ষা করুন।

lwe aipwe kori emon epwe anisuk. Kose mochen witiwit mwo Czech Čeština

Máte právo na tlumočníka, jeho využití je zcela zdarma. Vyznačte váš jazyk a my tlumočníka zavoláme. Prosím počkejte.

## Dari-Afghan إبه مكتب ما خوش آمديد

شما حق داريد يک مترجم بدن غزينه برای خود اشته باشيد. لطفاً به زبان خود اشاره بغر مانيد. يک الغزيفيَّهُ مترجم خواسته خواهد شد لطفاً صبر نمانيد مرجبًا بك في مدرستها إ 1.45.215

مرعب بعدي مرتسعة : Farsi يحق لك الاستعانة بمترجم فوري دون تحمل أية تم الفطل. صخشم.

#### Armenian

Vous avez droit gratuitement aux ser-

nbodian Ou gen dwa a yon entèprèt gratis. Tanpri montre nou lang សូមស្វាគមន៍ចំពោះការអញ្ជើញមកសាលា pa w la. N ap rélé yon entèprèt pou ou. Tanpri ret tann របស់យេធរៈ លោកអ្នកមានសិទ្ធិទទួលបានអ្នកបកប្រែ ភាសាម្នាក់ដោយឥតគិតថ្លៃ។ សូមបង្ហាញ ភាសារបស់អ្នក។ អ្នកបកប្រែភាសាម្នាក់ និងគ្រូវបានហៅ។ សូមរង់ថាំ។

### Cape Verdean Creole Criolu di Cabu Verdi Nhôs tem direito a um intérprete

gratuíto di nhôs língua. Mostra qual qui nhôs língua pa nô podi tchoma intérprete. Nhôs aguarda um momento, por favor.

ကၽြန္ေတာ္တို႔ေက်ာင္းမွ ၾကိဳဆိုပါ တယ္။

သင့္အအား အခမဲ့ စကားျပန္မွားေပးရန္ အ ခြင့္အရွိပါတယ္။ သင့္ဘာသာစကားကို ညႊ န္ျပေပးပါ။ စကားျပန္တစ္ေယာက္ ေ ခင္မေပးပါမည္။ ေက်းဇူးျပဳ၍ ေစာင့္ဆံဆို င္းေပးပါ။

#### Chuukese Chuuk

Albanian

မြန်မာစာ

Cambod ភាសាខ្មែរ

របស់ហើង

Kinisou ren omw tori ach ei sukoon! Mi wor omw pwung ren aninisin awewen fos ika kapas esapw kamo. Kopwe itini ifa fosun non fonuwomw.

Vítáme vás v naší škole!

دینامب (طلق الغطی . دوش بع هناوخارف بهانش مجر کم دینک مختم. از نات نابز الفطل دیراد از ناگیار بهانش مجرکم زا هدانشنا قع امش

#### ديدماً شوخ ام همردم هبيسرا!

#### Filipino Wikang Filipino

Maligayang bati mula sa ating paarlaan! Kayo ay bibigyan ng pagkakataon upang kumuha ng tagapagsalin nang libre. Ituro lamang ang inyong wika. Tatawagin ang tagapagsalin. Mangyaring maglaan ng ilang minuto.

Français vices d'un interprète. Veuillez indiquer votre langue.

Nous allons contacter un interprète Veuillez patienter si'il vous plaît!

