


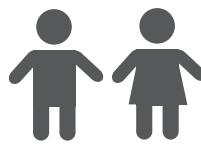


PPS Information Technology

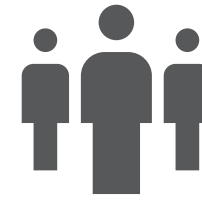
School Support Metrics for 2017-2018



79
Schools*



49,557
Students



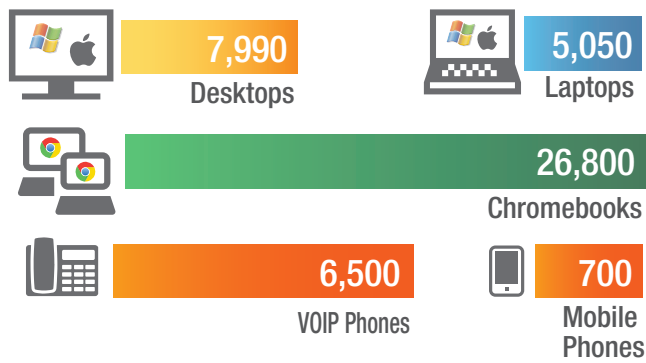
7,600
Employees

* plus HeadStart, 11 Special Services Programs, 9 CBOs, 7 Charters, and 4 Alternative Programs



102,614
User Accounts

47,040 Devices



Support Calls

In-bound Support Calls	22,515
Out-bound Support Calls	6,827
Support Tickets Created	44,486

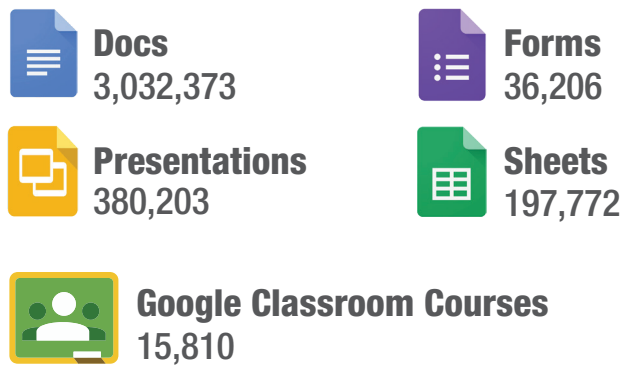


Application Development

Lines of Code Written	2,077,790
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G Suite for Education

Total Files on Drive
9,077,680



Email

Sent per Month	47,500
Received per Month	264,650



Phone Calls

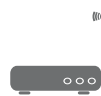
Not including School Messenger calls

5,067,917



SIS Student Information Systems

Daily Log Ons	4,100	Daily Reports	4,600
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Wireless Access Points

2,605

PeopleSoft

Yearly User Logons (HCM)	1,152,794
Yearly User Logons (FIN)	167,618



Servers

500



PPS Web

Web Pages	12,036
Page Views for the Year	18,876,383



NETWORK

Network Up-Time
99.98%

Network Speed
6,000 Mb/s aggregate for WAN/ISP

Daily Device Load
40,000 + wireless devices average school day