



# ESL Community Agent Services

## Helping You Connect to Your Families

ESL Community Agents (CAs) are language and culture specialists who serve as critical information agents and brokers of cultural exchange between Emergent Bilingual (EB) Families, the community, and PPS school staff. CAs are available to collaborate with school staff to help them develop strong and lasting relationships with EB Families that enable them to be effective partners in their child's education and part of the school's culture.

Our Community Agents are available to connect your staff to the valuable assets that all of your families bring to your building.



### Community Agents utilize their language and culture skills to provide the following services for ESL families:

- resources that **enable families to make informed decisions about their child's education**
- pertinent information about school program choices
- **home language-centered learning opportunities** and effective strategies to support their children's education in and out of school
- information about opportunities to **engage as active participants in school culture and events**
- referrals to community-based organizations that are able to address the **diverse needs of immigrant communities**
- guidance for families of how **understand and complete school related forms and documents** (i.e. registration, vaccination forms, report cards, field trip permission forms)

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### Community Agents can support your building's family engagement efforts as:

- **Consultants** on culturally sensitive & culturally appropriate event planning
- **Co-presenters** with school staff at parent coffees or teas
- **Language resources** for parent outreach (i.e. limited translation, autodialer recordings, phone calls to families)
- **Facilitators at staff-parent meetings** to support shared understanding of meeting content and expectations

If your building needs additional support around specific ESL parent outreach or an area of need not listed here, please contact your designated ESL Assistant Director for information and consultation.

To request a Community Agent

Find the link for the *Community Agent Service Request Form* at [esl.pps.net](http://esl.pps.net)